

engage



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MP CHRIS LESLIE VISITS KARIBU HOUSE

Chris Leslie, MP for Nottingham East, paid a visit to Tuntum's Karibu House Project in New Basford on Friday 28th November 2016.

Chris spent the afternoon at the housing project, which provides temporary accommodation for single men and women aged 18+ who are homeless or at risk of becoming homeless.

Karibu House also offers residents guidance with training and employment, information about benefits and assists them in finding more permanent accommodation.

Chris Leslie spent time with service users who shared some of their experiences plus the help they had received and spoke to project staff

about the valuable work achieved by Tuntum.

Chris stated: *"It was great to visit the Karibu Project in my Nottingham East constituency recently. I really enjoyed speaking to service users about their experience of the project, as well as learning about Tuntum's work with vulnerable communities in Nottingham."*

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**# UNITED COLOURS OF
NOTTINGHAM CARNIVAL**

Prostate Cancer Awareness and Support: Focus on Friends and Bredrins (FAB)

Friends and Bredrins (FAB) is a charity that provides support, primarily but not exclusively, for African Caribbean men that have been affected by prostate cancer. FAB is keen to share experiences, knowledge, information and advice in order to support people affected by prostate cancer and to encourage more people to undertake testing for diagnosis.

FAB's mission is to raise awareness both locally and nationally in order to support the changes that are beneficial to enhancing people's quality of life. In order to continue this work, the FAB group raises funds to raise more awareness and to reach more people affected by prostate cancer, which is where FAB hopes that you will be able to help.

FAB is entirely run by volunteers and since the group began in 2013, has not only grown as a self-help support group but has raised awareness and funds at a number of events and activities. The members involved in FAB have achieved a high level of awareness and understanding about prostate cancer.

Information and research about prostate cancer is changing daily, so FAB keep up to date with information to share amongst members and the public. Because of the high rate of BME men diagnosed with prostate cancer, FAB has taken a direct approach to get men tested. Since raising awareness of the signs and symptoms of prostate cancer, the members have been encouraging other men to have a PSA test.



FAB's Royson Allen (left) and Ross Wilkinson receiving a cheque from David Lascelles and Mary-Louise Harrison of GMB Union at their annual Equality Conference.

FAB also ensure that women are involved, largely because of the fear a lot of men have of prostate cancer. As an organisation FAB have grown and developed, not only in the numbers attending the group, but in the reach and confidence FAB has in spreading information about prostate cancer.

Black Minority Ethnic Cancer Communities (BMEC) has opened a Prostate Cancer Drop in Clinic at: The Cottage ACNA Centre, Hungerhill Road, Nottingham NG3 5FJ. It was opened in May 2016. Men can have a PSA / examination test in total privacy and confidence.

Another major fire - this time at neighbouring Guy Birkin Factory

As regular readers of Engage will be aware, Tuntum could have been badly affected by a fire next door to our Head Office in July 2016.

It felt like as soon as we had got back on track that the Guy Birkin Factory, the huge and derelict, former industrial site on Beech Avenue on the other side of our Head Office, also had a fire, in September (on the other side of our Head Office). Fortunately, there was no loss of life.

Although there was no disruption to Tuntum services by the fire, other than accessing the site by car - Tuntum was more prepared than ever. Since the fire in July at the Sherwood Forest LTD clothing factory, representatives from all departments have been working on updating our Business Continuity Plan, which is now almost complete, in order to improve our response in an emergency in the future. Although we didn't need to use it in this case, it may certainly be needed at some point and we all felt a lot more prepared than the previous emergency, which can only benefit tenants.



Staff with fire service personnel and fire dog.

So, as our emergency recovery plans weren't needed on that occasion, we decided to support those who were - by taking tea and biscuits out to all the emergency crew who were there for more than sixteen hours in the end. We particularly enjoyed meeting the East Midlands Fire dog, (@EMidsfiredog) who even tweeted us his very own thank you!

STAFF NEWS

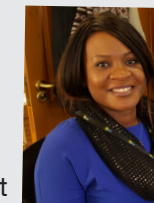
Melanie Wilson-Davis



We are pleased to report that our Tenant Engagement Officer, Melanie Wilson-Davis, is back from maternity leave. Her main focus at the moment is working with our residents' scrutiny panel 'Magnify' plus finding and supporting new tenants interested in joining the group and supporting our other tenant engagement work.

She is also looking to hear from you about any ideas you might have about getting involved in your community or if you would like to get involved at Tuntum. She can be contacted via email on melaniewilson-davis@tuntum.co.uk or via our customer service team on 0115 916 6066. Melanie works Mondays, Tuesdays and Wednesday mornings.

Martha Jackson



My name is Martha Jackson; previously I was working as an Accommodation Officer within the Specialist Housing Team. In February this year, I completed my Chartered Institute of Housing Level 4 in Housing and Management so I decided I needed to do something more challenging. In August 2016, I was pleased to join the Sound as a Pound Team as a Financial Inclusion Worker.

Within my new role, I work with social housing providers as well as council and private rented tenants, supporting them to gain financial confidence.

The scheme aims to equip tenants to get the most out of their money with free advice, support and guidance to social landlord residents in Nottingham City.

To get in touch with Sound as a Pound or to make a referral please contact us at:



Sheridan Court,
64 Mansfield Road,
Nottingham, NG1 3GY

T: 0115 844 3745 (direct line)

E: SoundAsAPound@ncha.org.uk

Goodbye to Becky Henry

We say goodbye and a huge thank you to Becky Henry, Executive Assistant to Richard Renwick, CEO after several years and two tenures at Tuntum.

Becky has contributed greatly to the efficient and successful administrative and managerial duties at Tuntum as well as offering her valuable support for the

Nottingham Carnival over the years. Becky has left to start a new business and to spend more time with her family.

Good luck and best wishes from all our service users, tenants, Board members and staff at Tuntum.



DENISE & LAVENE AT RIVERSIDE SENIOR CITIZEN'S FORUM



Tuntum's Senior Sheltered Housing Officers, Denise Xavier and Laverne Whyte, went to Riverside Bulwell on the 29th September 2016 as part of an Older Person's Information Day. Eunice Campbell, Councillor for Bulwell Forest, helped to organise and support the venture.

There were opportunities to network with other housing providers: Metropolitan, Care Services, Age UK, Nottingham City

Homes among others, as well as the chance for people to take part in tennis exercise sessions and volunteering on the allotments.

There were therapeutic group sessions such as 'Knit n Natter' and decorating clothes pegs. There were many stalls providing valuable information and advice for the elderly. One stall was promoting and giving away freebies of smoothies, which were delicious!

This annual event is currently held north of the city, in Bulwell but may venture out to other areas in the near future.

Tuntum appoints new Director of Business Development

Tuntum is pleased to announce the appointment of Helen Greig as their new Director of Business Development (DBD).



The senior executive role was created following the decision of Steve White, Director of Operations and Care, to retire after thirteen years of dedicated service at Tuntum.

Helen Greig is a motivated leader with an extensive track record over seventeen years of delivering results within the charity and housing sectors. Her previous roles have been as acting CEO at Action Housing, Yorkshire and as their Deputy Chief Executive and Director of Development.

Helen's professional background includes qualifying and working as a Probation Officer and Youth Worker. She brings her passion for quality services to her leadership role. She is also currently studying for an MBA at Nottingham University and already has degrees in Community Justice and Theology.

Richard Renwick, CEO of Tuntum stated: "We are delighted and fortunate to have Helen join our executive team. She brings years of experience of working in some very challenging areas, particularly in improving the life chances of very vulnerable young people. She is passionate about making a difference to people's lives and so, an ideal appointment for us."

On her new appointment, Helen said: "I am delighted to have this exciting opportunity with Tuntum; working with Richard Renwick and the team. The sector is experiencing a lot of change right now, and with change, there are always opportunities."

Help yourself

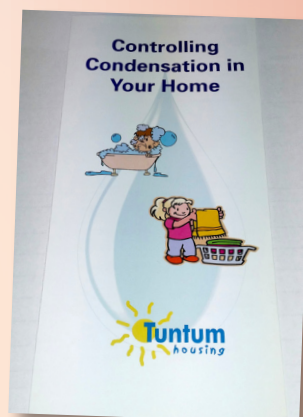
What causes condensation within the home?

Condensation is caused by the change in temperature, primarily when warm air comes in to contact with cooler dry air or a cool surface.

When the temperature drops inside the home, especially at night time when the heating is turned off, the air reaches the point where it can no longer hold onto to all the moisture that we create in our homes and it migrates to the coldest surfaces such as windows and walls.

The reason why you see condensation on your windows is because the temperature of the glass is colder than any other surface in your home. As you sleep you are breathing out warm moist air. This is the same when you boil water in the kettle or a saucepan.

If you are experiencing a problem with what may be condensation, why not call us to receive a free leaflet for tips on how to control condensation in your home.



How to change a 2D bathroom light bulb

Due to regulation, many bathroom lights have been upgraded with enclosed fittings which require 2D bulbs.

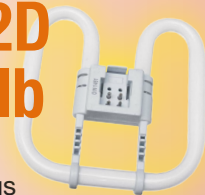
These bulbs are long lasting and cheaper to run than standard bulbs.

With the bulbs being enclosed, changing them can often seem like a daunting task! So to make it easier, we have instructions on how to do this and links to websites where they can be purchased.

This information can also be requested from our customer services team on: 01159166066

www.diy.com/departments/lighting/light-bulbs/tube-lighting/DIY780190.cat

www.wickes.co.uk/Products/Electrical+Lighting/Light-Bulbs/Compact-Flourescent-Bulbs/c/1000171



Waste Pipes and Drains



The Tuntum maintenance team (otherwise known as the DLO – Direct Labour Organisation) attend many calls for blocked sinks, toilets, drains and gullies. People often think that there is something wrong with the pipes or drains when sinks or toilets block up. However, in our experience, the majority of these are preventable and are caused by people putting the wrong things down sinks and drains. Many of our customers think that it is Tuntum's responsibility to clear blockages but in fact, it is the tenants' responsibility.

The sort of things that we have found include kitchen fat and grease, food waste, baby wipes, nappies and other sanitary items. Often these combine with fats, soaps and other material to block waste pipes and drains entirely. We have, on occasion, found toys and other items pushed down the waste pipes!

What can you do to help?

All of us have a responsibility to minimise the amount of fat, oil and grease we deposit into the drains. Below are some safe ways of disposing of unwanted cooking fats.

- Leave fatty pans to cool down. When the fat is cooled or solidified, wipe with kitchen roll and deposit the towel in the bin.
- Pour large amounts of left over cooking grease into a pot or jar with a lid, or get one of the free fat traps that customers can request from Severn Trent Water on their website at stwater.co.uk/fattrap.
- Wise washing up - If cutlery or plates are especially greasy, wipe them with kitchen towel before washing them up or depositing in the dishwasher.
- Don't put wipes, cotton wool or other items down the toilet, even those that say they can be flushed away! They don't break down and easily cause blockages.

We are happy to provide phone advice about how to unblock sinks and toilets and do please remember to take safety precautions when dealing with foul and waste water.

If you cannot deal with the blockage we can help but there will be a charge for this service.

HOW TO KEEP YOURSELF WARM OVER WINTER

Every year as the weather gets colder we receive a lot of calls reporting boiler issues - no heating and/or no hot water - yet often when the engineer attends the fault is something the tenant/resident could rectify.

There are a few simple checks that you can do before calling us out, which may help you to get your boiler working again quicker and help us to identify the problem/s.



Tip no. 1: Look at your boiler instructions

It's worth looking at your boiler manual just in case your boiler does go before winter is over. Familiarise yourself with the basic parts of your boiler and the things you can look out for.

Tip no. 2: Check your boiler is on

It might sound obvious, but if your boiler doesn't seem to be working check to see if it's been switched off or if your gas and electricity supply has stopped working or if your credit has ran out. First check to see if your supply is up and running and – if it is – check to see if your boiler's pilot light is on (that is, if you have a boiler with a pilot light – not all models do so don't worry if you can't find one). If the pilot light is out, you can always relight or reset your boiler system manually instead of calling out an engineer.

Tip no. 3: Check your pressure

Combi boilers can sometimes stop working because of a drop in pressure. If your boiler stops working check the pressure dial and inspect all of your radiators and pipes for leaks. If you can't find a leak you should be able to increase the pressure in your system manually by using your system's valve handle. But you should always switch your boiler off and consult your instructions before tinkering with your boiler's pressure, as adding too much pressure into a system can be dangerous.

Tip no. 4: Bleed your radiators

If you can feel cold patches on your radiators it may be because there's air trapped inside that's blocking the system. It's easy to bleed a radiator – you can find lots of easy to follow instructions and videos on the internet. But if you bleed your radiators and still have a problem with cold patches, your system might be blocked with sludge and might need a chemical flush by a professional gas safe registered engineer.

Tip no. 5: Insulate your condensate pipe if you have a condensing boiler

One of the most common reasons for a condensing boiler breaking down in winter is that 'condensate pipes' – the pipes that carry away condensation – run outside the house and can freeze and become blocked when temperatures drop. Preventing this is really simple though – all you need to do is insulate your pipes using a type of material called lagging which you can pick up from most home insulation retailers.

If it's below freezing and your condensing boiler isn't working or is displaying an error message or flashing light, your condensate pipe will have probably frozen over, meaning you'll need to thaw it out. The best way to do this is to put a hot water bottle on the pipe – or pour hot water over it, give it a blow with a hair dryer or wrap a towel soaked in warm water around it – and then reset your boiler.

Tip no. 6: Know when to call in the experts

You really need to call us on 0115 916 6066 if... your boiler flame is burning yellow rather than blue; there is excess condensation or discolouring around your boiler; or if you continually need to restart your system. And if you smell gas you must call the National Grid on 0800 111 999.



Homecare Plus Awarded Good Rating by CQC



As a domiciliary service, Homecare Plus prides itself on providing a service that is above and beyond the 'run of the mill homecare

agencies'. The recent inspection by the Care Quality Commission – CQC - supports this, with Homecare Plus being rated 'Good' across all five areas of the inspection.

Tray Hall, Business and Registered Manager of Homecare Plus, explained that, "Visiting services is an important part of the Care Quality Commission's inspection process. It gives them an opportunity to talk to staff and people who use our service. Carrying out site visits also allows the Care Quality Commission to observe care delivered and to look at people's records to see how their needs are managed."

The CQC consider the following areas for each service:

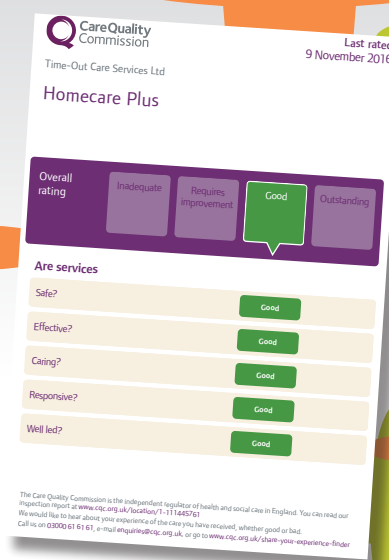
- Is it safe?
- Is it effective?
- Is it caring?
- Is it responsive to people's needs?
- Is it well-led?

Tray said: "Our inspection, at the beginning of November, was across two days and involved speaking to sixteen different service users and five relatives. They also spoke to seven Home Care Assistants, the Team Leaders and then myself. It is fantastic to know that the work that we

deliver in the community, and have been doing since 1993, has been recognised with the rating that we have received."

Tray advised that: "Homecare Plus does annual surveys with both service users and staff and ensures that there is a clear action plan in place based on the feedback received". Comments received included, 'The carers are always on time and very friendly' and Mrs. B wrote, 'The homecare I receive is good and the carers who come are polite and they do their job well'. Comments such as these, plus a 9 out of 10 customer satisfaction rating, really highlight the calibre of the care and support that is delivered."

Helen Greig, Director of Business Development stated: "I am delighted that Homecare Plus has been recognised as a 'good' service for our customers by the Care Quality Commission. This entirely reflects the commitment I have seen from our staff in delivering a personal, caring service to meet the needs of the communities we work with. It is reassuring for current and new customers to know that they will be receiving care from a well managed, safe and effective service as well as a caring one."



Are You Considering Homecare For A Loved One?

Homecare Plus has spaces for new customers and would love to hear from you.

At Homecare Plus we offer a quality service, as demonstrated by our CQC rating and fantastic customer feedback, which is also culturally appropriate. We can work with people in their own homes, in a way that is tailored to their needs.

If you want to have a chat with someone about whether Homecare Plus is the right service for you or your loved one, or just want to find out more about what Homecare is and how to get it, please ring us on 0115 9113370.

We would love to hear from you!



John and Roy from the Homecare Plus Academy and Dean Foster Homecare Plus Assessor and In-House Trainer.

homecare **plus**

COME AND WORK WITH US!

Homecare Plus has been delivering care and support in the local community in Nottingham since 1993. As part of Tuntum Housing Association, we are looking to grow our diverse team of Home Care Assistants delivering the '5 star' care and support in the community, which helped us to achieve our 'good' CQC rating.

As an innovative and caring employer we can offer you:

- ★ Permanent Contract of Employment
- ★ Mileage (for vehicle drivers)
- ★ In-House specialist training and development opportunities
- ★ Waking Nights
- ★ Enhanced rates of pay for Bank Holidays
- ★ Fully funded Disclosure and Barring Service Check
- ★ Free uniform, mobile phone, personal alarm and torch
- ★ Free personal protective equipment supplied



If you are interested in learning more, please ring our offices on 0115 9113370 for an informal discussion. We want the right people, so if you've got the right attitude we can train you with the right skills!

Nottingham Carnival Weekend 2016: Highlights

UNITED COLOURS OF NOTTINGHAM CARNIVAL

Nottingham Carnival Weekend 2016, one of Nottingham's most spectacular and colourful events, took place on Saturday 20th & Sunday 21st August 2016 and was packed full of activities and carnival style entertainment for all the community.

The Carnival site at The Embankment, The Meadows was open, across the two days, from 12 noon to 8pm.

Coordinated by Tuntum staff and volunteers, the carnival drew crowds of up to 20,000 visitors and comprised of over 30 acts in live performances on Saturday's main stage, despite the windy weather conditions.

The much anticipated carnival parade with the theme called # UNITED COLOURS OF NOTTINGHAM CARNIVAL encompassing the Embankment site, was an outstanding array of hundreds of stunning costume creations and colour intensities. Lord Mayor, Councillor Mohammed Saghir, cut the red ribbon for the start of the carnival costume parade's two mile circuit on Sunday from 2pm.

There was truly something for everyone with music tents, workshops, stalls, carnival heritage exhibitions, funfair, crèche and a wide variety of culturally diverse foods, catering for all taste buds.



A massive thank you goes out to staff, volunteers, troupes, stall holders, media (photography, video, graphic designers) production team, sponsors, funders, advertisers and the Nottingham Carnival management committee (with a special thank you to Jeremy Prince, Homecare Plus Board member) who gave their time, effort and expertise to the continued success of the Nottingham Carnival. See you next year!

www.facebook.com/NottinghamCarnival/
www.nottinghamcarnival.com/
 Twitter: Notts_Carnival



Black Achievers Awards

Tuntum was a main sponsor of the Black Achievers Awards held on Saturday 22nd October 2016; the first of its kind for both men and women (was previously known as the Black Achieving Men Awards). The event was held at the Nottingham University, East Midlands Conference Centre.

Junior Hemans, Chair of Tuntum Board, presented the award for Cultural, Music & Arts (best male) on behalf of Tuntum to Tony Kofi and received on the night by his brother, Joe Kofi.

Councillor Merlita Bryan, event organiser, thanked everyone who attended the event and looked forward to next year's ceremony. Cllr Bryan said: *"These awards aim to show that in the Black community there are real positive role models. All the nominees and winners were honoured for the work they do in their profession but also for how they portray themselves in the community. We want to highlight the men and women in our city who have taken positive steps in their lives and hopefully inspire our younger generations to follow in their footsteps."*

www.mynottinghamnews.com/black-achievers-awards-2016/

www.facebook.com/theblackachieversawards/



Junior Hemans presents award.



Norma Gregory celebrates her award for contributions to Culture and Arts with Lord Mayor of Nottingham, Mohammed Saghir.

Tuntum acquires opportunity to deliver new homes in Loughborough

Tuntum is committed to providing high quality affordable homes through new developments and Section 106 opportunities with private developers.

We recently took handover of 6 units on a Davidsons development, which will provide 16 new homes – 4 flats to rent, 5 affordable rent houses and 7 shared ownership houses on a development on Woodgate Road, East Leake, Loughborough.

The remaining units are due to be handed over this month.



New tenants ready to move in



New homes in East Leake, Loughborough

BexLive Awards 2016

Tuntum was nominated for a Best Diversity Company/ Organisation at this year's BexLive Awards 2016, which took place at The Vox Banqueting Suite, Birmingham on the 5th November 2016.

BexLive, founded by Bill Brown, is a socially responsible community organisation dedicated to strengthening communities, inspiring youth and developing business networks across diverse communities.

Tuntum's Chief Executive, Richard Renwick, was a recipient of the Life Time Achievement BexLive Award in 2015.

www.bexlive.co.uk



Richard Renwick, CEO (third from left) proud recipient of Life Time Achievement, BexLive Award in 2015.

The Board and Staff of Tuntum Housing wish you Seasons Greetings and a Happy New Year!

Repairs service over the festive period

Only emergency repairs will be carried out during the Christmas and New Year holiday period.

The number to call for
EMERGENCY REPAIRS is
0115 915 22 22

The above emergency number should only be used where there is a danger to personal safety or risk of serious damage to your property. Please read the details of our emergency repairs criteria overleaf before calling.



Tuntum opening & closing times over Christmas 2016 & New Year 2017

We will be closing for the Christmas period at **5pm, Friday 23rd December 2016** until **9am, Tuesday 3rd January 2017**. If you have an emergency during this time please call us on **0115 915 22 22**.

Paying your rent this Christmas

Christmas is a wonderful time for giving, but it's easy to feel pressurised into spending money you don't have. You may even be tempted to spend your rent money on the festivities but if you do you could be putting your home at risk.

If you pay your rent at a PayPoint or Post Office outlet then please note that these outlets may be closed on the day that your rent is due to be paid. Please ensure that any payments are made well in advance prior to shop closure for the festive period.

You can also make telephone payments by calling **0844 557 8321** or online at – **www.allpayments.net**

Or visit our website at **www.tuntum.co.uk**



Emergency Call Out Criteria During Christmas and New Year

Fire

- Please call 999
- Please inform us as soon as possible on the emergency number

Gas leaks

- If you smell gas in your property, please call the National Grid Gas Emergency Service on 0800 111 999
- Do not light any naked flames and turn off the gas meter
- Then telephone us on the emergency number

Electricity

- If your power fails, and you are on a card meter, please check that you are in credit
- Check the fuse box to see if the switch is in the "on" position
- Call the emergency number
- Remember any appliances installed by you are your responsibility

Loss of water supply

- Check with your water supply company (eg. Severn Trent Water 0800 783 4444)
- Check with your neighbours to see if this is an area problem
- If necessary call the emergency number

Heating and hot water

- Please check that your gas is in credit if you are on a card meter
- If you have no heating or hot water please call the emergency number
- If your heating supply cannot be repaired and requires spares, then temporary heating will be arranged
- Please note that the response time will be 24hrs from the time you call

Internal water and waste leak

- Only call the emergency number if the leak is likely to cause damage or present a danger (e.g. likely to affect an electrical appliance)
- You must isolate the supply and turn off the stop cock or gate valve

Blockages and toilet not flushing

- Please note that the cost of unblocking drains, waste pipes and toilets will be re-charged if the blockage is caused by negligence

Lost keys and lock outs

- Please remember to leave a spare key with a relative, neighbour or friend
- You will be required to pay up-front for the replacement of any lock due to lost keys

Insecure property and broken windows and vandalism

- Your property will be secured and boarded
- You will be re-charged where a crime reference number is not provided

Roof leaks, leaking gutters and damage to roof

- Please call the emergency number if this is likely to cause major damage

Walls and fences

- Please note this will not be treated as an emergency, unless the situation is dangerous and at risk to the public
- Action will only be taken to make safe

Receive this newsletter in other languages and formats

If you would like this newsletter in one of the languages below or any other format, please contact us using the details at the bottom of the page.

إذا رغبت في الحصول على هذه النشرة باللغة العربية، الرجاء الاتصال بالرقم التالي:
916 6066 وسنعمل على تأمين ترجمة لك.

আপনি যদি এই নিউজলেটার বা সংবাদ বিজ্ঞপ্তিটি বাংলায় পেতে চান, তাহলে দয়া করে 916 6066
নম্বরে ফোন করবেন এবং আমরা আপনার জন্য এর অনুবাদের ব্যবস্থা করবো।

如果您想要這時事通訊用中文印版，
請打電話 0115 916 6066，
我們將會為您安排翻譯。

اگر این "خبرنامه" را به زبان فارسی ترجیح می دهید، لطفاً با شماره تلفن 916 6066 تماس بگیرید و ما
ترتیب تهیه ترجمه آنرا برای شما خواهیم داد.

Si vous voulez ce bulletin en français, S.V.P. appelez 916 6066 pour qu'une
traduction soit produite pour vous.

ਅਗਰ ਤੁਸੀਂ ਇਸ ਨਿਊਜ਼ਲੈਟਰ ਨੂੰ ਪੰਜਾਬੀ ਭਾਸ਼ਾ ਵਿਚ ਪ੍ਰਾਪਤ ਕਰਨਾ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ
916 6066 ਨੰਬਰ 'ਤੇ ਫੋਨ ਕਰੋ। ਅਸੀਂ ਤੁਹਾਨੂੰ ਇਸ ਦਾ ਅਨੁਵਾਦ ਪ੍ਰਦਾਨ ਕਰਾਂਗੇ।

यदि आप को इस नियूज़लेटर की हिन्दी भाषा में जरूरत है तो कृपा करके इस नंबर 0115 916 6066 पर फोन करें
और हम आपके लिये इस के अनुवाद का प्रबंध कर देंगे।

هه گهر چه زت کرد ته ناممه وهاله به زمانى كوردى سۆرانى دهست كه ویت، ته وه تكایه په یوه ندىمان پیوه بکه له ژماره
ته له فونى 9166066 و ټیمه كۆپییه كى وه رگنپراو بۆ زمانه كهت بۆ ساز ده كهین.

Se você gostaria de obter este boletim informativo em português, ligue
para o 916 6066 e nós o traduziremos para você.

ਜੇਕਰ ਤੁਹਾਨੂੰ ਇਸ ਨਿਊਜ਼ਲੈਟਰ ਦੀ ਪੰਜਾਬੀ ਬੋਲੀ ਵਿਚ ਜ਼ਰੂਰਤ ਹੋਵੇ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਇਸ ਨੰਬਰ 0115 916 6066 ਤੇ

ਫੋਨ ਕਰੋ ਅਤੇ ਅਸੀਂ ਤੁਹਾਡੇ ਲਈ ਇਸ ਦੇ ਅਨੁਵਾਦ ਦਾ ਪ੍ਰਬੰਧ ਕਰ ਦੇਵਾਂਗੇ।
Jeśli chciałbyś biuletyn w języku polskim, to
proszę zadzwonić tel. 9166066 a my
zorganizujemy przetłumaczenie.

Haddii aad u baahan tahay joornaalkan oo af Soomaali, ah fadlan soo wac
telefoonkan 9166066 waynu kuugu turjumi karnaa afkaaga.

Bu bildirinin Türkcesini istiyorsanız, lütfen 9166066 'u arayınız, biz de Türkce
tercümesini size tedarik edeceğiz.

اگر آپ چاہتے ہیں کہ آپ کو یہ نیوز لیٹر اردو زبان میں مہیا کیا جائے تو براہ مہربانی 9166066 پر رابطہ کریں، ہم آپ کیلئے اس نیوز لیٹر کو اردو میں ٹرانسلیٹ کروائیں گے۔

Nếu quý khách muốn tờ Thông tin thời sự này in bằng Việt ngữ, xin hãy gọi
đến điện thoại 9166066, chúng tôi sẽ sắp xếp phiên dịch cho quý khách.

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