

## \*Over £1,000,000 unclaimed in Nottingham from £140 electricity rebate



**Nottingham  
City Council**

- 9,568 Nottingham children in eligible homes don't apply say Children's Society.
- A third of eligible pensioners failed to apply according to AgeUK.
- Adding households with disabilities over £1m unclaimed yearly in Nottingham.

# £140 electricity rebate

**Reapply every year until winter 2020/21**

**Reopens June 2017 - August 2017**

### Who offers Warm Home Discount?

**Atlantic - closed**  
**British Gas - closed**  
**Co-operative- closed**  
**Ebico/Equipower - closed**  
**EDF - closed**  
**Eon – taking registrations for 2017/8**  
**First Utility – closed**  
**M&S - taking registrations for 2017/8**

### Who offers Warm Home Discount?

**Npower - still open 3/5/2017**  
**OVO - closed**  
**Sainsbury's Energy - closed**  
**Scottish Power - closed**  
**Scottish & Southern – taking registrations for 2017/8**  
**Utilita - closed**  
**Utility Warehouse –closed**

**Is this automatic? No.** Only Pension Credit GUARANTEE can expect DWP to share information with all participating energy suppliers. Everyone else must reapply.

**When will 2017/2018 applications open?** 1<sup>st</sup> June 2017 has been indicated by Central Government as the operating start, but some could delay until even August.

**Eon, Ebico, M&S, Scottish & Southern/SSE taking registrations of interest for 2017/8 online** name/address/acc no.

**Will it be paid late this coming winters?** 2017 was as late as 31<sup>st</sup> May 2017 for some companies, while in winter 2018 the latest will be 31<sup>st</sup> March 2018.

**Switching and £140 electricity rebate?** Only those receiving Pension Credit GUARANTEE can switch at any time and retain their £140 electricity rebate.

- For others if you receive £140 electricity rebate OFGEM suggest you wait until you receive the rebate before switching to a new supplier.
- You should check to see if your new supplier is take part in the WHD scheme and if you are eligible with them. They all have different criteria.
- **A qualifying date exists. If you switch after it your old & new supplier will ignore your £140 electricity rebate.** It was 10<sup>th</sup> July in 2016 & might be late June in 2017.
- If you move into a home after the qualifying date, which on the day you arrive is supplied by your old supplier you could retain eligibility for £140 electricity rebate.

**Who is Eligible?** 'Core' Group who automatically receive of Pension Credit GUARANTEE. Plus those who must apply in 'Broader' Group determined by each supplier.

**I'm off line!** All can apply by phone except Eon, First Utility & OVO where online.

**What do I need to apply?** Try to ring with your Electricity Account number, but normally not a problem over the phone. However is applying online - check paperwork.

**“Social pay my gas & electric, so the £140 electricity rebate does not apply to me”. This is a myth.** Fuel Direct customers must apply no one else will.

**I only received £133.33?** Yes VAT is removed from the £140.

**Is there a gas rebate?** Electricity is the main target as everyone has an account. At the energy companies discretion could offer on gas accounts, but ONLY ONE per home.

**Can pre-payment customers apply?** Yes. They will receive a voucher.

**My company is not listed.** Participating Atlantic, British Gas, Co-operative Energy, Ebico, EDF, Eon, ExtraEnergy, First Utility, M&S, OVO, Manweb, npower, Sainsbury's, Scottish Power, Scottish & Southern/SSE, Scottish Hydro, Swalec, Utilita, Utility Warehouse.

**Smaller firms taking part – 2016/17 eligibility rules:**

**Co-operative Energy** <https://www.cooperativeenergy.coop/reduce-your-bills/whd/warm-home-discount-scheme-full/> 0800 954 0693

Criteria must include ONE from A and ONE from B:

A – Income under £311 per week (£16,190), Housing Benefit & income under £311 per week (£16,190), Council Tax Reduction (Not single person allowance), Income Support, Income Based JSA, Employment & Support Allowance, Working Tax Credit.

B – Child under 16, child under 20 in education, using more than 10% income on fuel, DLA, pensionable age, PIP, Maternity & medical exemption certificate, exemption to prescription charges.

**ExtraEnergy** - <http://www.extraenergy.com/home/faq/help-and-advice> .

**First Utility** [www.first-utility.com/about-us/saving/energy-saving/warm-homes-discount/](http://www.first-utility.com/about-us/saving/energy-saving/warm-homes-discount/) eg child under 18 in education and receive IS, IBJSA, ESA, income under £16,190 and 60+/mental health/physical disability/long term illness/Child under 18 in full time education.

**OVO NOW open online or [whd@ovoenergy.com](mailto:whd@ovoenergy.com) for a form if you receive:**

- Income Support or Income-based JSA, with disability or pensioner premium, child who is disabled, Child Tax Credit that includes a disability element or child under 5.
  - Income-related ESA, with any of: support or work-related component, severe or enhanced disability premium, pensioner premium.
  - child with disability, Child Tax Credit that includes disability element or child under 5.
  - Child Tax Credit & income under £16,190 (£311 per week) with either: A child under 5 or a Child Disability Premium or claiming CTC including a disability or severe disability element
- You may be eligible if exempt from NHS prescription charge, in need of constant care, long term physical or mental illness, on main powered medical equipment, your fuel bills are more than 10% of your gross annual household income.

**Utilita** 03456 039 439 <http://www.utilita.co.uk/save-energy/warm-home-discount> if on Income Support, IBJSA, CTC with income under £16,190, ESA/work related activity/support element

**Utility Warehouse** <https://www.utilitywarehouse.co.uk/clubhouse/warmhome> 0333 777 0777. Need one of the benefits in both A and B:

**A:** Income Support, IBJSA, Income related ESA, Universal Credit, income under £16,190

**B:** Child under 5, Child Tax Credit (with or without a disability element), disability / pensioner premium, DLA(for adult or child), Long term Incapacity Benefit, disabled child premium , PIP.

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**Nottingham  
City Council**

# £140 Electricity Rebate

## Child, Child Tax Credit or Free School Meals?

**British Gas/Sainsbury's Energy** key meter ring 0800 294 8604

credit meter ring 0800 072 8625 or online at [britishgas.co.uk/](http://britishgas.co.uk/)

|                  |     |   |
|------------------|-----|---|
| Child under 5 or | AND | Income under £311 per week/£16,190      |
| Disabled         | ONE | Income Support, Universal Credit        |
| Child Element    | OF  | Income based JSA or income related ESA. |

Income under £311 per week/£16,190 using over 10% income on gas/electricity

**EDF** [edfenergyonline.co.uk](http://edfenergyonline.co.uk) or 0800 015 0960

|               |        |   |
|---------------|--------|---|
| Child under 5 | AND    | Income Support, Universal Credit        |
| (at 1/4/2016) | ONE OF | Income based JSA or income related ESA. |

Child Tax Credit with income under £311 per week /£16,190

**Eon** <https://www.eonenergy.com/for-your-home/saving-energy/need-little-extra-help/warm-home-discount>

- Child under 5 and receiving Income Support or income based Job Seekers Allowance. Child Tax Credit if income is £311 per week/£16,190 or less or includes disability element.
- Universal Credit with child element (with or without disabled child element)

Maternity Exemption Certificate or Medical Exemption Certificate with Income Support or income based Jobseekers Allowance or WTCredit with income under £16,160.

**npower 0808 172 6999 online open [npower.com/spreading\\_warmth](http://npower.com/spreading_warmth)**

|                                 |        |  |
|---------------------------------|--------|--|
| Child under 5                   | AND    | income under £311 per week/£16,190, Universal Credit     |
| (at 1 <sup>st</sup> April 2016) | ONE OF | Income Support or Income-based JSA or Income-related ESA |

Child Tax Credit with income under £311 per week/£16,190.

**Scottish & Southern SSE, Swalec, Atlantic, M&S, Equipower, Ebico**  
**Now registering interest for 2017/8 at <https://sse.co.uk/forms/warm-home-discount-application-form#q1>**

|               |     |   |
|---------------|-----|---|
| Child under 5 | AND | Income Support or Income-based Job Seeker's Allowance or        |
| Born after    | ONE | Income-related Employment & Support Allowance or Child Tax      |
| 1/4/2011      | OF  | Credit if income under £311 per week/£16,190, Universal Credit. |

Child Tax Credit with income under £311 per week/£16,190 WITH child born before 1/4/2008 or child born after 1/4/1997 with a disability premium

**FREE SCHOOL MEALS if born before 1/4/2008**

**Scottish Power 0800 027 0072** or [scottishpower.co.uk/customer-services/support/warm-home-discount/](http://scottishpower.co.uk/customer-services/support/warm-home-discount/)

|   |     |                                       |
|---|-----|---------------------------------------|
| Child under 18 in full time education             | AND | Income under £311 per week/£16,190,   |
| (born after 1/4/1998)                             | or  | ONE                                   |
| Child born on or after 1 <sup>st</sup> April 2011 | OF  | Income Support or Income-based JSA or |
|   |     | Income-related ESA, Universal Credit  |

**FREE SCHOOL MEALS with income under £16,190**

|                  |      |   |
|------------------|------|---|
| Child Tax Credit | WITH | disability or severe disability element |
|------------------|------|---|

# £140 Electricity Rebate

## Age, Mental/Physical Disability, Long term ill health?

Pension Credit **SAVINGS ONLY** must apply if with Eon, EDF, British Gas, SSE, Sainsbury, Atlantic, M&S, Ebico, Coop. (Pension Credit Guarantee automatic)

**British Gas/Sainsbury's Energy** Key/prepayment meter users 0800 294 8604 Credit users 0800 072 8625 or online at [britishgas.warmhomediscount.com](http://britishgas.warmhomediscount.com)

**Total income under £311 per week/£16,190 AND ONE OF using over 10% income on gas/electricity or pensionable age, mental health/physical disability, long term illness.**

Income Support, IBJSA, income related ESA with work related/support element, Universal Credit AND disabled child element.

**Eon** <https://www.eonenergy.com/for-your-home/saving-energy/need-little-extra-help/warm-home-discount>

- Income related Employment Support Allowance with support/work related component
- Universal Credit with limited capability for work element
- Over 62 & in receipt of council tax reduction (not just 25% single person discount)

Customers with an item in A and B:

A – IBJSA, Income Support, or Working Tax Credit if income under £16,190

B – DLA or Personal Independence Payment or Disabled Child Premium

**EDF - 0800 015 0960 or [edfenergyonline.co.uk](http://edfenergyonline.co.uk)**

WTCredit with income under £16,010 & 62+ OR disabled worker or severe disability element  
**or customer needs an item in A & B**

A – Income based JSA, Income Support, Income related ESA with work related/support component.

B – DLA, PIP, Disability Premium, Pensioner Premium, or Child Tax Credit with disability element.

**Npower 0808 172 6999 online open [npower.com/spreading\\_warmth](http://npower.com/spreading_warmth)**

- Income related Employment Support Allowance with support/work related component  
**or customer needs an item in A and B**

A – Income under £311 per week/£16,190, IBJSA, Income Support or Income related ESA.

B – DLA for adult or child, Long term Incapacity Benefit, Disability/Pensioner Premiums, PIP

**Scottish Power 0800 027 0072 or [scottishpower.co.uk/customer-services/support/warm-home-discount/](http://scottishpower.co.uk/customer-services/support/warm-home-discount/)** Customer needs an item in A & B

A – Income under £311 per week/£16,190, IBJSA, Income Support, ESA or universal credit.

B – **63 and over or using over 10% income on gas/electricity** or DLA, Incapacity Benefit, PIP, Pensioner Premium, Severe Disability Premium, Attendance Allowance, disabled child element, exemption from NHS prescription charges, limited capability for work element, working Tax Credit with disability element.

**Scottish & SE, Swalec, Atlantic, M&S, Equipower, Ebico now open**  
**Now registering interest for 2017/8 at <https://sse.co.uk/forms/warm-home-discount-application-form#q1>**

- Incapacity Benefit or Income related ESA **if also** receive Housing Benefit or Council Tax Benefit
- Income under £16,190 with WTC or Universal Credit AND DLA/PIP.

**or needs an item in A & B** A – IBJSA, Income Support, Income related ESA, Universal Credit.

B – DLA, PIP, Incapacity Benefit, Severe Disability Premium, Industrial Injuries Disablement Benefit, sickness/disability payments, War Disablement Pension, limited capacity for work element.